



Applicant's Docket No.

99-837

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Boris S. Elman et al.

Customer No.: 32127

Serial No.: 09/539,972

Group Art Unit: 2143

Filed: 3/31/00

Examiner: J.E. Avellino

For: GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER
CENTRIC NETWORK MANAGEMENT

Assistant Commissioner for Patents Washington, D.C. 20231

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